

**During the entire Process, you must use Internet Explorer or Microsoft Edge.
Google Chrome and Apple Products/Browsers (MAC, I-Pad, Safari) do not work in this system!
TURN OFF YOUR POP UP BLOCKERS, OR THE SCREENS WILL NOT OPEN**

www.move.mil



**If you already have an account
(If you forgot account/password, click on "Forgot")**

**New accounts
Go to Next Slide**

**During the entire Process, you must use Internet Explorer or Microsoft Edge.
Google Chrome and Apple Products/Browsers (MAC, I-Pad, Safari) do not work in this system!
TURN OFF YOUR POP UP BLOCKERS, OR THE SCREENS WILL NOT OPEN**

For Official DOD Use Only

Unclassified

Defense Personal Property System (DPS) - DOD Customer Registration

PRIVACY ACT STATEMENT

AUTHORITY: Public Law 100-562, Imported Vehicle Safety Compliance Act of 1988; 5 U.S.C. 5726, Storage Expenses, Household Goods and Personal Effects; 10 U.S.C. 113, Secretary of Defense; 10 U.S.C. 3013, Secretary of the Army; 10 U.S.C. 5013, Secretary of the Navy; 10 U.S.C. 8013, Secretary of the Air Force; 19 U.S.C. 1498, Entry Under Regulations; 37 U.S.C. 406, Travel and Transportation Allowances, Dependents, Baggage and Household Effects; Federal Acquisition Regulation (FAR); Joint Federal Travel Regulation (JTR), Volumes I and II; DoD Directive 4500.9E, Transportation and Traffic Management; DoD Directive 5158.4, United States Transportation Command; DoD Instruction 4500.42, DoD Transportation Reservation and Ticketing Services; DoD Regulation 4140.1, DoD Materiel Management Regulation; DoD Regulation 4500.9, Defense Transportation Regulation; and DoD Regulation 4515.13-R, Air Transportation Eligibility.

PRINCIPAL PURPOSES: PII is collected for movement of personal property shipments to include payment of carrier. It also provides financial data in Electronic Data Interchange (EDI) format to the Defense Finance and Accounting Services (DFAS) for carrier and agent payments and provides data interfaces with other Service systems.

ROUTINE USES: Transportation Service Providers, General Services Administration (GSA), U.S. Department of Homeland Security, U.S. Coast Guard, U.S. Customs and Border Protection, and Department of State.

DISCLOSURE: Disclosure of this information is voluntary; however, failure to provide the requested information may delay shipping dates and impede storage arrangements.

- If you have a DPS account already, you may log on to **DPS**. **Forgot password?**
- **All fields on this page (except Certificate) are required. Copy and Paste is not allowed in any field.**

General Information

Enter Social Security Number <i>(Coast Guard, use EIN)</i>	<input type="text"/>	Email Address	<input type="text"/>
Re-Enter Social Security Number <i>(Coast Guard, use EIN)</i>	<input type="text"/>	Re-Enter Email Address	<input type="text"/>
First Name	<input type="text"/>	Branch of Service	-Select Service-
Last Name	<input type="text"/>	Emergency Contact Name	<input type="text"/>
Phone Number	<input type="text"/>	Emergency Contact Email	<input type="text"/>
		Emergency Contact Phone	<input type="text"/>

Certificate (Optional)

If you wish to attach a Certificate to your account at this time, please check the box below. Otherwise, you will be able to attach a Certificate to your account via the ETA Home Page once your account has been approved.

Attach Certificate?

Use Personal E-Mail. Do not use Government E-Mail! You may need to access this outside of work!

Fill out all information on screen. Scroll down and answer Security Questions. Click "Submit"

**During the entire Process, you must use Internet Explorer or Microsoft Edge.
Google Chrome and Apple Products/Browsers (MAC, I-Pad, Safari) do not work in this system!
TURN OFF YOUR POP UP BLOCKERS, OR THE SCREENS WILL NOT OPEN**

Defense Personal Property System (DPS) - DOD Customer Registration - Submission Results

PRIVACY ACT STATEMENT

AUTHORITY: Public Law 100-562, Imported Vehicle Safety Compliance Act of 1988; 5 U.S.C. 5726, Storage Expenses, Household Goods and Personal Effects; 10 U.S.C. 113, Secretary of Defense; 10 U.S.C. 3013, Secretary of the Army; 10 U.S.C. 5013, Secretary of the Navy; 10 U.S.C. 8013, Secretary of the Air Force; 19 U.S.C. 1498, Entry Under Regulations; 37 U.S.C. 406, Travel and Transportation Allowances, Dependents, Baggage and Household Effects; Federal Acquisition Regulation (FAR); Joint Federal Travel Regulation (JTR), Volumes I and II; DoD Directive 4500.9E, Transportation and Traffic Management; DoD Directive 5158.4, United States Transportation Command; DoD Instruction 4500.42, DoD Transportation Reservation and Ticketing Services; DoD Regulation 4140.1, DoD Materiel Management Regulation; DoD Regulation 4500.9, Defense Transportation Regulation; and DoD Regulation 4515.13-R, Air Transportation Eligibility.

PRINCIPAL PURPOSES: PII is collected for movement of personal property shipments to include payment of carrier. It also provides financial data in Electronic Data Interchange (EDI) format to the Defense Finance and Accounting Services (DFAS) for carrier and agent payments and provides data interfaces with other Service systems.

ROUTINE USES: Transportation Service Providers, General Services Administration (GSA), U.S. Department of Homeland Security, U.S. Coast Guard, U.S. Customs and Border Protection, and Department of State.

DISCLOSURE: Disclosure of this information is voluntary; however, failure to provide the requested information may delay shipping dates and impede storage arrangements.

Account Created

Your user Id has changed. Do **NOT** use your SSN/EIN to log into ETA. Your new User Id is: [REDACTED]

You will receive an email upon activation with information on how to access DPS. Please include only your email address and **NOT** your SSN / EIN in any correspondence with ETA or DPS administrators.

You have been approved to access the following system(s): **DPS**

If you do not receive your account confirmation within the next one (1) hour, please contact the SRC at Toll Free 1-800-462-2176 Option 6/Comm 618-589-9445 Option 6.

Note: It is **VERY IMPORTANT** that we have your correct e-mail address on file. You should receive a separate e-mail confirmation containing the information on this page shortly. If you do not receive this e-mail confirmation within one hour, please contact one of the ETA System Administrators below.

DPS Administrator, sddc.safb.dpsd@us.army.mil

ETA Administrator, sddc.safb.etaadminhd@us.army.mil

The E-Mail address you provided
In the previous screen should
receive an E-Mail from “DPS Administrator”.

The E-Mail will state that you should receive
your Account Information within 1 Hour.

If you do not have the request within 1 Hour,
contact DPS (1-800-462-2176 opt 6)

Once you receive the E-Mail, you will have
your User ID. After verifying your status, you
will create your Password. Once you have
done so, go to next slide.

**During the entire Process, you must use Internet Explorer or Microsoft Edge.
Google Chrome and Apple Products/Browsers (MAC, I-Pad, Safari) do not work in this system!
TURN OFF YOUR POP UP BLOCKERS, OR THE SCREENS WILL NOT OPEN**

Click “Defense Personal Property System (DPS)”

The screenshot shows the ETA website header with the logo and navigation links (Home, Links, My Account, Help, Logout). The main content area is divided into two columns. The left column contains a 'Logout' section with user ID 'quin1889' and a 'My Approved Applications' section listing 'Defense Personal Property System (DPS)'. The right column contains a 'Welcome to ETA version 4.6' message, a table of 'Outages' for various systems (IBS-ALL, CIET, ISDDC, DPS), and a 'Notices' section.

Outages		
IBS-ALL	Attention all IBS Users	CE maintenance is scheduled for 12/19- 12/20 (2000-0200). IBS will be down to all users. We apologize for any inconvenience this may cause.
CIET	CIET scheduled maintenance	CIET will be unavailable due to scheduled CE maintenance: 19 Dec 2018 at 2000 CT to 20 Dec 2018 0200 CT. We apologize for the inconvenience
ISDDC	ISDDC Scheduled Maintenance	ISDDC will be unavailable due to scheduled CCE maintenance and to deploy a Cognos update on 19 Dec 2018 1600 CT to 20 Dec 2018 0200 CT. During this period ISDDC will be down to all users. We apologize for any inconvenience this may cause.....The ISDDC COOP/Alternate site is available during this outage at https://eta.coop.sddc.army.mil
DPS	DPS Weekly Maintenance Outage	DPS Users, please be advised that DPS will be unavailable EVERY Friday from 9:00 PM CDT to Saturday at 5:00 AM CDT for maintenance. We appreciate your patience as we continue to work to improve DPS and its capabilities to better serve you.

Click “Review User Profile”

The screenshot shows the DPS login page with a map of the United States in the background. At the top center is the United States Transportation Command logo. Below it are five circular logos for the Department of the Navy, United States Marine Corps, Department of the Air Force, Department of the Army, and United States Coast Guard. On the right side, there is a 'Welcome to DPS' message and a 'Review User Profile' button.

Welcome to DPS

The Defense Personal Property System requires that all user profiles are validated or updated every 30 days. It has been greater than 30 days since your profile has been validated or updated. Please click 'Review User Profile' to complete this step. Access to the system will be limited until you have completed this task.

[Review User Profile](#)

**During the entire Process, you must use Internet Explorer or Microsoft Edge.
Google Chrome and Apple Products/Browsers (MAC, I-Pad, Safari) do not work in this system!
TURN OFF YOUR POP UP BLOCKERS, OR THE SCREENS WILL NOT OPEN**

Verify your personal information.

If there are areas/changes, click on “Edit”

If all is good, scroll to bottom of page, and click on “Confirm Profile”

Congratulations! You are now set up in DPS, and ready to make a move!