

56TH FIGHTER WING INSPECTOR GENERAL (IG) COMPLAINTS PROGRAM

The Inspector General Complaint Resolution Program is described in AFI 90-301, dated 27 Aug 2015. You may go to an inspector or IG at any level, but experience has shown commanders and supervisors are the people best equipped to resolve complaints. If a policy, directive or instruction provides a specific means of appeal or redress of a grievance, you must exhaust those appeal procedures. You must be able to allege the process was mishandled or handled prejudicially before IG channels will process a complaint of mishandling. The following matrix provides for appropriate referral to agencies with programs for the redress of these complaints. This figure does not list every type of complaint that can be handled by other appeal channels. Dissatisfaction with the outcome of an appeal is not sufficient basis for an IG investigation.

IG STAFF



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FRAUD/WASTE/ABUSE HOTLINES

56th Fighter Wing DSN 896-6149
HQ AETC DSN 487-4460
Air Force DSN 425-1562
 1-800-538-8429
Department of Defense 1-800-424-9098

| TYPE OF COMPLAINT | REFERENCE |
|---|---|
| Civilians – Appropriated funds; Conditions of employment issues (personnel policies, practices, and matters affecting working conditions) or, Equal Employment Opportunity (EEO) issues (discrimination based on age, race, color, sex, religion, disability, or national origin), or reprisal against a civil service employee | Civilian Personnel Flight for appropriate action in accordance with civilian grievance system (either Administrative IAW AFI 36-1203 OR negotiated IAW locally negotiated agreements). EEO Complaints are referred to the Chief EEO Counselor for processing IAW AFI 36-2706 |
| Civilians – Nonappropriated Fund (NAF) employee conditions of employment issues or reprisal | Servicing NAF Employment Office (conditions of employment) or the IG, DoD for reprisal |
| Military Equal Opportunity and Treatment (EOT) Issues | Military Equal Opportunity Office AFI 36-2706 |
| Administrative Separations | Military Personnel Flight AFI 36-3208 (Enlisted), AFI 36-3207 (Officers), AFI 36-3209 (Reserves) |
| Air Force Reserve Assignment Matters | HQ AFRC/DP or DPR (IMA) – AFI 36-2115 |
| Equal Opportunity in off-base housing | Housing Referral Office – AFPD 32-60 |
| Landlord or tenant disputes | Commander – AFI 32-6001 |
| Claims against the government | JA – AFI 51-502 |
| Correction of military records | MPF/AFBCMR – AFI 36-2603 |
| Appeal of an OPR/EPR or PRF | MPF/AFEARB – AFI 36-2401 |
| Support of dependents and private indebtedness | Commander or DFAS–AFI 36-2906 |
| IDEA Program | IDEA Monitor–AFI 38-401 |
| Change to an Instruction/Regulation/Policy | HQ USAF OPR–AFI 33-360 |
| LOC, LOR, or Article 15 (other than discrimination or reprisal) | Chain of Command or Area Defense Counsel (ADC) |
| Punishment under UCMJ | ADC–AFI 51-201 |
| Article 138, UCMJ (Complaint of Wrong) | JA /ADC– AFI 51-904 |
| Hazardous Working Conditions (unsafe or unhealthy) | Safety – AFI 91-301 and 91-302 |
| Elimination from training | HQ AETC/IG-Installation CC is the Authority |
| Medical Treatment | Surgeon General – Quality assessment or Medical Incident Investigation (MII) process AFI 44-119 |
| TRICARE Complaints | TRICARE Benefits Services Office |
| Allegations regarding non-AF organizations or agencies | Specific Agency, Service IG, or Defense Hotline |
| Don't Ask-Don't Tell (DADT) Repeal Process and issues of conduct | Commander – AFI 90-301 –Title 10, United States Code, section 654 |
| Unprofessional Relationships/Adultery | Commander – AFI 36-2909 |
| Allegations of reprisal by DoD Contractors | IG, DoD-AFI 90-301, para 6.4.3 |
| Allegations against Military Defense Counsel | HQ - AFLOA |
| Anti-Deficiency Act Violations | SAF/FM–AFI 65-608 |
| Misuse or abuse of government vehicles | Commander – AFI 24-301 |
| Commander Directed Investigation (CDI) | Commander for process issues Commander or ADC for corrective action |
| Health Insurance Portability and Accountability Act (HIPAA) issues | Surgeon General - 56 FW/MDG |
| Privacy Act Complaints | Base privacy act officer |
| Civil Air Patrol (CAP) | Refer / Transfer to CAP Corporation through CAP-USAF/IG |