040602. DoD Exemptions from Mandatory Use of the travel card (IBA)

These exemptions do not apply to DoD personnel (military or civilian) who are denied travel cards because they do not accept the terms and conditions of the cardholder agreement, such as refusing to: (1) complete (to include SSN and residential mailing address) and sign the account application form, or (2) permit a credit check. The exemption also does not apply when DoD personnel (military or civilian) cancel their cards, for whatever reason, to include disagreement with existing or revised terms and conditions of the cardholder agreement.

In addition to the government-wide GSA exemptions, the DoD has further exempted the following classes of personnel from mandatory use of the card:

A. Members of the Reserve Officers Training Corps (ROTC) and military personnel undergoing initial entry or initial skill training prior to reporting to their first permanent duty station.

B. Individuals who are denied a travel card for failing to meet the minimum creditworthiness evaluation score or whose travel card has been canceled or suspended by the travel card vendor or the cardholder’s agency/organization.

C. Individuals whose travel card is lost, stolen, or damaged. The cardholder must contact the travel card vendor immediately for a replacement card. The travel card vendor will expedite the delivery to a specified location at no additional cost. A temporary exemption applies while awaiting delivery of the new travel card.

D. Hospital patients and/or medical evacuees.

E. Prisoners.

F. DoD personnel (military or civilian) who use the card only for travel enroute to a point of departure for deployment and cannot file a voucher prior to their deployment.

G. DoD personnel (military or civilian) traveling to or in a foreign country where the political, financial, or communications infrastructure does not support the use of the travel card.

H. DoD personnel (military or civilian) whose use of the travel card, due to operational, security, or other requirements of a mission, would pose a threat to national security, endanger the life or physical safety of themselves or others, or would compromise a law enforcement activity.

I. Individuals employed or appointed on a temporary or intermittent basis upon a determination by the individual’s supervisor or other appropriate official that the duration of the employment or appointment or other circumstances pertaining to such employment or appointment does not justify issuance of a travel card to such individual.